	Author/Owner	Peer Reviewer	Approver	Effective Date:
Name:	Nurose Mohamed			**Review Date:**
Title:	Sr. Sytem Engineer			
Date:	08/23/2016			
Signature:				**Supersedes:**

Title: Student Email Disabled

Procedures	Screenshots
1. This error indicates that the student has Computer only access and access to their email has been disabled	:-(Something went wrong Your account has been disabled. X-ClientId: DCC2B66211EE42738155FDCFE93DFC73 request-id: 26fe04dc-2ad1-458d-8704-fd3d6dcf240c X-OWA-Error: Microsoft.Exchange.Data.Storage.AccountDisabledExceptio X-OWA-Version: 15.1.557.27 X-FEServer: CY1PR14CA0077.NAMPRD14.PROD.OUTLOOK.COM X-BEServer: CY1PR0201MB0715 Date: 8/23/2016 6:38:51 PM Fewer details... ⊕ Refresh the page